ERROR MESSAGE:

'The application was unable to route the session back to the login page.'

This Application Message often occurs due to a browser requirement to accept third party cookies. **Third-Party Cookies** are nothing but cookies from another website requested via an embedded code. These have no real benefit to the user as they are only used for data gathering purposes.

UCIBuy (powered by Jaggaer / aka SciQuest) relies on Third-Party Cookies being enabled in the browser setting.

RESOLUTION:

Use the steps detailed below by browser type to Enable Third Party Cookies in the browser of choice.



Mozilla Firefox is the recommended browser for UCIBuy. Remember to close all open browser tabs after changing settings before reopening and logging back into UCIBuy.

Note: Internet Explorer is no longer a supported browser for UCIBuy.

Scroll down to view Browser Specific, Step-by-Step Instructions for enabling third party cookies for following:





Google Chrome



Safari (Apple)



Microsoft Edge

Mozilla Firefox:

1. Open application menu (three horizontal lines) appearing at the top right of the browser > Settings



2. Settings > Privacy & Security > select Standard button

ලි General	Browser Privacy	
Home	Enhanced Tracking Protection	
 Q Search Privacy & Security Q Sync 	Trackers follow you around online to collect information about your browsing habits and interests. Firefox blocks many of these trackers and other malicious scripts. Learn more	
More from Mozilla	Stangard Balanced for protection and performance. Pages will load normally. Firefox blocks the following: Social media trackers Cross-site cookies in all windows Tracking content in Private Windows Cryptominers Fingerprinters Total Cookie Protection contains cookies to the site you're on, so trackers can't use them to follow you between sites. Learn more	
	Strict ` Stronger protection, but may cause some sites or content to break. ` Custom ` Choose which trackers and scripts to block. `	

 Settings > Privacy & Security > Cookies and Site Data > Manage Exceptions

段 General	Fingerprinters						
Home	Iest pilot our most powerful privacy feature ever						
Q Search	Total Cookie Protection contains cookies to the site you're on, so trackers can't						
A Privacy & Security	use them to follow you between sites. Learn more						
🗘 Sync	Strict ~						
m More from Mozilla	Stronger protection, but may cause some sites or content to break.						
	○ <u>C</u> ustom ~						
	Choose which trackers and scripts to block.						
	Send websites a "Do Not Track" signal that you don't want to be tracked Learn more Always Only when Firefox is set to block known trackers						
[Cookies and Site Data						
	Your stored cookies, site data, and cache are currently using 1.2 GB of Clear Data.						
	disk space. Learn more Manage Data						
	Delete cookies and site data when Firefox is closed Manage Exceptions						

Mozilla Firefox:

4. Manage Exceptions:

UCIBuy is powered by Jaggaer (previously known as SciQuest). Enter both web addresses shown below (individually) in the Address of website field, select Allow and Save Changes. This will enable Third Party Cookies from the website addresses that are indicated as Allow.

https://sciq	uest.com	https://jagg	aer.com	
	Exceptions	- Cookies and Si	ite Data	×
You can specify which we exact address of the sit Address of website	websites are alway te you want to ma	vs or never allowen nage and then cl	ed to use cookies and ick Block, Allow for S	d site data. Type the Session, or Allow.
https://sciquest.com				
		<u>B</u> lock	Allow for <u>S</u> essio	on <u>A</u> llow
Website			Stat	us 🔺
https://sciquest.com			Allo	w
https://www.jaggaer.o	com		Allo	w
<u>R</u> emove Website	R <u>e</u> move All We	ebsites		
			<u>S</u> ave Cha	anges Cancel

5. Close all open browser tabs and open a new browser tab to access UCIBuy

Google Chrome:

	B	\star				:	
New tab					Ctr	+T	
New window					Ctrl	+N	
New Incognito w	indow			Ctrl+	⊦Shift	+N	
History							۲
Downloads					Ctr	l+J	
Bookmarks							۲
Zoom	-	100)%	+		53	
Print					Ctr	I+P	
Cast							
Find					Ctr	I+F	
More tools							۲
Edit	Cu	t	С	ору		Paste	•
Settings							
Help							۲
Exit							

- 1. Chrome application menu > Settings
- 2. Settings > Privacy and Security
- 3. Privacy and Security > Cookies and other site data
- 4. Cookies and other site data > Allow all cookies

0	Settings	← Cool	ties and other site data		② Q Search
± €	You and Google Autofill Privacy and security	Ĺ		000	
		General set	tings rall cookies Sites can use cookies to in to remember items in your Sites can use cookies to so personalize ads	nprove your browsing experience, shopping cart se your browsing activity across d	for example, to keep you signed in or lifferent sites, for example, to

SAFARI:

NOTE: As of Safari 13.1 and later, third party cookies are blocked by default

- 1. Open Safari and go to the left-hand corner
- 2. Expand Safari menu > **Preferences**



- 3. Navigate to Privacy tab
- 4. Website tracking > Enable 'Prevent cross-site tracking'
- 5. Cookies and website data: Disable 'Block all Cookies'
- 6. Close the Preferences window and continue using Safari.

Choose your preferred Cookies and tracking settings

On the Privacy Preferences tab, you will see the "Website tracking:" and "Cookies and website data:" checkboxes.



Enabling **Prevent cross-site tracking** blocks third-party cookies from being set as well as third-party websites from storing data on your computer. Enabling this option is a good step in helping prevent companies from tracking your activity online.

Enabling **Block all cookies** will prevent block First-Party cookies, as well as Third-Party cookies. Enabling this may cause websites to not work properly, and Safari will warn you about this if you choose this option.

A good balance of settings is to enable Prevent cross-site tracking and disable Block all cookies.

If you click the **Manage Website Data** button you'll see a list of website domains which have stored data on your computer. You can remove some or all of them.

Microsoft Edge

1.

- Cookies and data stored > Select Manage and delete cookies and site data fly out menu
- 3. Cookies and site data > <u>Enable</u>: Allow sites to save and read cookie data

Settings > Cookies and site permissions

4. Close and reopen browser

Settings	Cookies and data stored / Cookies and site data	
Q Search settings	Allow sites to save and read cookie data (recommended)	
 Profiles Privacy, search, and services 	Block third-party cookies When on, sites can't use cookies that track you across the web. Features on some sites may break.	
 G) Appearance G) Start, home, and new tabs 	Preload pages for faster browsing and searching	
Share, copy and paste Gookies and site permissions	Uses coopes to remember your preterences, even if you don't wist those pages See all cookies and site data	>
© Default browser	Block You've neverted the following date from swing and reading mobiles on your device.	Add
A ¹ Languages	No sites added	
Printers		

Cookies and data stored

Manage and delete cookies and site data

okies and data on your device in order to facilitate continuous browsing be